



The Commonwealth of Massachusetts
House of Representatives
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Representative Smola Encourages Drivers to Utilize RMV Website

BOSTON – Representative Todd M. Smola (R-Warren, Ranking Member, Committee on Ways & Means) is pleased to announce that the MassDOT Registry of Motor Vehicles has launched a campaign to promote its MassRMV.com online registration and license renewal services as the agency prepares to process thousands of renewals before December 31, 2015.

“Performing a registration or license renewal on MassRMV.com can save people a lot of time and effort,” said Representative Smola. “By reminding residents to access the website, many people will be able avoid branch lines this fall.”

The RMV is encouraging all customers to first visit MassRMV.com to determine their eligibility for an online transaction before getting in line at a local branch. From the homepage, customers can click to renew their registration or license and find a link to a full list of online branch services.

The RMV has launched a series of initiatives to enhance customer service efforts. Most recently, the agency announced the availability of a Twitter feed @MassRMV as another way for customers to interact with the agency in real time and installed free WiFi service at its eight busiest branches.

Customers are encouraged to Tweet feedback at [@MassRMV](https://twitter.com/MassRMV) #SkipTheLine.

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